

Possible tasks for Disaster Volunteers – spontaneous and unaffiliated

- **Clean-up – Inside:** pick-up and dispose of debris, clean furnishings and equipment, replace books and other fallen items, do maintenance and janitorial work
- **Clean-up – Outside:** clear roads blocked by toppled trees, remove and haul away fallen brick and other debris from sidewalks and roadways, shovel mud, fill sandbags
- **Clerical Support:** assist with such clerical duties as copying, faxing, mailing, filing, acknowledging donations
- **Damage Assessment:** observe and note exterior damage by going door to door in a designated area
- **Data Entry:** enter information on computer databases
- **Donation Control:** work at designated collection and distribution sites, inventory and sort goods
- **Drivers:** transport people to work sites, deliver goods, provide courier service
- **Family Services Interviewers:** interview applicants for Red Cross assistance
- **Food Handlers:** cook hot food, prepare cold food, serve food and beverages at fixed and mobile sites
- **Greeters/ Receptionists:** greet the public, give information, refer to the appropriate worker or location
- **Interpreters:** assist in a wide variety of settings, wherever and whenever bilingual workers are unavailable
- **Phone Bank Workers:** answer phones, provide information, make referrals
- **Researchers:** call or visit agencies or worksites to assess needs and report back
- **Runners:** deliver messages to and from agencies, work sites, command centers, and VRC internal areas
- **Security:** check IDs at entrances and exits to facilities where security is vital to safe, smooth operations
- **Sorters/ Packers/ Loaders:** sort, pack, and load goods such as food and clothing
- **Trainers:** those with detailed knowledge of subject area and proven training abilities will train other volunteers in specific skills and tasks