

ARE YOU MADE FOR THE TRADES?

Learn more about the common personality traits that spell potential success as a plumbing, heating and cooling, or electrical technician!

Top 10 Personality Traits for a Successful Technician

1. INDEPENDENT

Service technicians spend a lot of time working on their own, whether it's in a customer's house or in a service truck. They need to be able to motivate themselves to do the jobs that need to be done, whether or not a manager or teammate is present.

2. ENJOYS CHANGE IN SURROUNDINGS

A residential service technician frequently travels to several different service calls each day; they're not stuck in an office setting. Every day is different!

3. COMMUNICATION SKILLS

Tradespeople enjoy working with homeowners; they can communicate effectively throughout service calls.

4. CRITICAL THINKER

Each service call brings a new challenge. Successful technicians can analyze a given problem on their feet and apply their experience to solve it.

5. MECHANICALLY INCLINED

The plumbing, heating, cooling, and electrical systems in a home are complicated! Technicians must have the ability to understand and diagnose a problem and fix or install the solution.

6. ENJOYS WORKING OUTDOORS

Much of the work on heating and cooling comfort systems (like air-conditioning units) happens outside. Technicians must be ready to work in any kind of weather.

7. HANDS-ON LEARNER

Individuals who love to work with their hands will enjoy success in the trades. Working on home systems will come naturally to individuals who love to take apart, fix, and build things.

8. ORGANIZED

Technicians usually manage their own service vehicles. This involves controlling inventory and handling multiple service calls each day.

9. GOOD LISTENER

Listening skills are of the utmost importance in the trades. Whether communicating with homeowners or speaking with coworkers about a complicated project, successful technicians are great at listening for details that will help them solve a problem.

10. EMBRACES TECHNOLOGY

Technicians are now installing technologically advanced "smart home" equipment designed to save money on utility bills and protect the environment. They also often diagnose problems using smart devices, which have become essential parts of their toolbox. Technology changes all the time, which means technicians need to be able to adapt!

